

Critical Incident Investigation Training

Online!



All incidents have causes. If the causes are not identified and eliminated, the same type of incident may occur again. However, there are often four, five, or more root causes of an incident. In an investigation, you must identify as many of these causes as possible. It is important that all incidents are reported and investigated in a consistent way, as this will make analysis much easier. This course has been designed to help you meet all regulatory and government requirements including the Alberta Occupational Health and Safety Code.

This **two-hour** course is part of the THRIL certificate program series, developed by Gemini and well-known, highly respected industry professionals. THRIL certificates are designed to easily and inexpensively obtain essential training that leads towards recognized certification and qualifies for compulsory certification maintenance points to preserve ROH and CRSP designations.

On completion of this course you will be able to:

- Provide accurate and detailed information on incidents for analysis and reference,
- Compile statistical data on the cost of incidents,
- Identify the direct and indirect causes of incidents,
- Create and maintain an incident database to assist in hazard identification and risk assessment,
- List the steps involved in an investigation,
- Ask effective questions to discover an incident's direct and indirect causes,
- List examples of physical evidence,
- Describe how to handle eyewitness accounts and eyewitness interviews,
- Describe how the data should be analyzed after it is collected,
- List and describe the 3 stages of control, and
- Describe the reporting procedure and notification requirements.

THRIL assessments are also available for all THRIL courses ideal for learners that wish to challenge the course for recertification purposes.

